NOTE OF THANKS

Meri Toksave would like to take this opportunity to thank our families, the numerous individuals and organisations that helped us throughout the creation of this directory. It would not be complete without all of your support, thank you.

Thank you to our Partnering Organisations:

• Anglicare PNG Inc.
• The Voice Inc.
• Youth Against Corruption Association
• Young Women’s Christian Association PNG

The valuable work of these partner organisations permits the increasing visibility and accessibility to the information listed within this directory to a wide range of demographics.

Thanks and acknowledgment to the Lioness Club of Lae for providing further detailed information of services within Lae.

A sincere thanks and acknowledgement to Roar4PNG – Connections in Crisis for consistently providing Meri Toksave with updated information throughout Papua New Guinea. Roar4PNG has been a valuable and reliable partner for Meri Toksave in addressing the information asymmetry and ensuring accessibility to services.
ABOUT US

Meri Toksave is a youth led, non-for-profit initiative that is based on providing a platform for youth engagement and solutions towards addressing gender-based violence in Papua New Guinea. The organisation aims, through this directory, to overcome the inaccessibility of emergency services contact information for those who are affected by family and sexual violence. The process of the formation of this directory was completely self-funded by the Meri Toksave volunteer team.

This directory has three main strengths:
1. It is the first of its kind to be distributed publically.
2. It acts as a map for other Non Governmental Organisations to identify services.
3. It highlights the gaps in services throughout the country especially in: mental health, counselling, safe houses and legal support.

For the purpose of keeping this directory updated and consistent if you or your organization become aware of changes, in any of the listed emergency services or new services, please contact us immediately via email: administration@meritoksave.org

The directory is available online at:
http://www.meritoksave.org
Follow us on Facebook:
https://www.facebook.com/MeriToksave
DISCLAIMER

Meri Toksave Inc. its executive and volunteer team, associated parties and included service providers assume no liability or responsibility in any capacity for the accuracy of information and material provided, damages and any consequences that may result from providing such information or be incurred by all parties who may utilize it. Meri Toksave assumes no responsibility for the professional ability or integrity of the persons, centres, hospitals and other service providers listed in this directory. Access and use of this information is done so at the users risk and in agreement with this disclaimer. The information available within the directory is intended as a general reference source only and is made available on the understanding that Meri Toksave does not provide professional advice or services in regards to family and sexual violence.

Please note that this directory includes emergency services that have contact information (with the exclusion of a few services that have been verified by third parties), which has been verified by Meri Toksave in this or previous directory publications and/or third parties. There are many services (including safe houses and havens) that do not have contact information or alternatively providing such information may result in this space no longer being safe. Therefore Meri Toksave would encourage those affected by family and sexual violence to seek help from their local police, hospitals or health centres to be referred to safe spaces if they are available within their province.
This information is not to be used as legal advice and Meri Toksave assumes no responsibility for parties who utilise it as such.

Further please note Meri Toksave does not imply that any of the services listed are free from charge, and if costs have been listed for certain services they are subject to change at any time and Meri Toksave is not responsible for any consequences as a result of this.

Whilst Meri Toksave will attempt to keep the directory as a living document online, as people move and change contact information, Meri Toksave assumes no responsibility as to the ongoing accuracy of the contact information. Please note that not every service is listed or available in every province. Meri Toksave does not claim that the directory is comprehensive.

Organizations listed in this directory are asked to inform Meri Toksave as to any errors, omissions or updated information by emailing Meri Toksave at: administration@meritoksave.org
Please note that any errors cannot and will not be changed on the hard copies that have been printed, however changes can be made on soft copies and those available online.

Meri Toksave has not placed a copyright on this directory in an attempt to make this information accessible for all. Meri Toksave respectfully requests that should this information be reproduced that Meri Toksave be acknowledged and a link to our website be shared in order for us to measure its scope and effectiveness.
LIST OF SERVICES INCLUDED IN THE DIRECTORY

1. Hospitals
2. Police
3. Counselling
4. Legal Advice
5. Family Support Centres
6. Women’s Health and Sexual Health (e.g. Family Planning Services, STI Clinics, Antenatal, Cervical and Breast Cancer Screening, HIV/AIDS services: VCT - Voluntary Counselling & Testing, ART - Antiretroviral Treatment).
7. Sorcery Related Violence
8. Online Services and Social Media
9. Hotlines
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THEY SAY:
“DOMESTIC VIOLENCE IS A PRIVATE MATTER. IT’S NONE OF MY BUSINESS.”

WE SAY:
“DOMESTIC VIOLENCE IS A CRIMINAL MATTER AND SHOULD NEVER BE IGNORED.”

MERI TOSKAVE
TOGETHER LETS TAKE THE SHHHH OUT OF SHAME.
SAY IT WITH US.
MERITOKSAVE.ORG
SOUTHERN REGION

- Central Province
- Gulf Province
- Milne Bay Province
- National Capital District
- Oro Province
- Western Province
CENTRAL PROVINCE

Hospitals
- Hula Clinic
  Ph: 3293026

Police
- Bereina Police Station
  Ph: 3299223
- 15 Mile Police Station
  Ph: 3281328
- Kwikila Police Station
  Ph: 3295022

Women’s Health
- Safe Motherhood Alliance PNG
  SMALL PNG provides coordination and network linkages to national and provincial government and non-government organisations to support and grow the implementation and expansion of quality maternal health services to be accessible to women and girls nation-wide. SMALL PNG is based in Port Moresby with provincial networks. Members of the public seeking assistance regarding maternal health needs can contact SMALL PNG who will then connect them with service providers.
  Ph: 7051 4499 or
  Email: admin@safemotherhood.org.pg
**Sorcery Related Violence**

- Seeds Theatre Group Inc. - Sorcery Violence Referral Team.
  Provides referrals countrywide and conducts GBV and VAW awareness activities. Email: group.seeds83@gmail.com
  Website: [http://seedstheatre.org](http://seedstheatre.org) Ph: 79910149 or Coordinator of the Mt Hagen Response Team on 7018413. Alternatively contact Willie Doaemo on 473 4620

**Online services and Social Media**

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  Provides a forum for discussion for men and women in PNG about the issue of domestic and sexual violence. It also provides emergency contact information.
  [http://www.facebook.com/groups/nodomesticviolencepng/](http://www.facebook.com/groups/nodomesticviolencepng/)

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**Hotlines**

- BAHA Free HIV Info Line
  The BAHA toll-free HIV info line provides information and help with HIV and STI's.
  Ph: 7200 2242
• Marie Stopes Hotline
  The Hotline is a dedicated number for information about general sexual and reproductive health. 7am until 7pm Mon-Fri and on Saturday.
  Ph: 1200

• Susu Mama Hotline
  The Susu Mama Hotline provides information about infant health and feeding support for pregnant women and mothers.
  Ph: Digicel 7200 MAMA (72006262)

• 1-Tok Kaunselin Helpim Lain
  Free hotline provides counselling to those affected by gender violence and referral to other services.
  Ph: 71508000
GULF PROVINCE

Hospitals and Sexual Health
• Kerema General Hospital
  Provides antenatal, family planning and support, HIV & STI testing. Located: directly opposite Baptist primary school in town.
  Ph: 6481273 or 6481190 fax

Women’s Health
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MILNE BAY PROVINCE

Hospitals

- Alotau General Hospital
  Provides antenatal, STI, VCT, ART and sexual health clinics. Accident and Emergency open 24 hours. Open between 8am-4pm everyday and emergency from 5pm onwards.
  Located in Middle town.
  Ph: 6411200

Police

- Alotau Police Station
  Located in town, behind markets and next to main playing fields.
  Ph: 6411253

- Misima Police Station
  Open 8am-4pm. Located in Bwagaoia town, across the road from the fields.
  Ph: 6437408

Counselling and Legal Advice

- Milne Bay Counselling Service
  Milne Bay Counselling Service provides free counselling and legal advice. Counselling is provided on Tuesday, Wednesday and Thursday and legal support on Thursday and Friday.
  Individuals are able to walk in for counselling and also make appointments. Operating hours 8am-12noon then 1pm-3:30pm.
  Located near wharf. Ph: 6410918
Family Support Centres

- Alotau Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Alotau General Hospital, located in Middle Town.
  Ph: 6411200

Sexual Health

- Alotau General Hospital
  Provides antenatal, STI, VCT, ART and sexual health clinics. Accident and Emergency open 24 hours. Open between 8am-4pm everyday and emergency from 5pm onwards.
  Located in Middle town.
  Ph: 6411200

- Star of Hope VCT centre
  Open from 8am – 4pm shut.
  Speak to Sister Gloria for VCT
  Located at bottom town, on Garuboi Street behind the Catholic Church.
  Ph: 641 0167

Women’s Health

- Alotau General Hospital
  Provides antenatal, STI, VCT, ART and sexual health clinics. Accident and Emergency open 24 hours. Open between 8am-4pm everyday and emergency from 5pm onwards. Located in Middle town. Ph: 6411200
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• 1-Tok Kaunselin Helpim Lain

Free hotline provides counselling to those affected by gender violence and referral to other services.
Ph: 71508000
NATIONAL CAPITAL DISTRICT

Hospitals

• Port Moresby General Hospital
  Provides antenatal, ART, VCT, Family Planning, Sexual health services.
  Located in 3 Mile on Taurama Road.
  Ph: General: 3248200 or Emergency: 3248239

• Paradise Private Hospital
  Hours: 8:30am - 3pm daily.
  Fees: Estimated K100 for consultation and after hours K120. Provides antenatal, sexual health education, advice and testing.
  Located opposite Port Moresby General Hospital on Taurama Rd.
  Ph: 3256022

• Pacific International Hospital
  Located on Stores Rd, next to 4 Mile PMV Stop.
  Ph: 3234400, Mobile: 71114400 or 7111 4011.

Police

• Police Operations:
  Ph: 3244331

• Port Moresby Police Station
  Ph: 321 3468 or 112 FSVU: 77001623

• Six Mile Police Station
  Ph: 325 1402
• Badili Police station
  Ph: 321 7945 or FSVU: 321 7088

• Gerehu Police Station
  Ph: 3260255

• Boroko Police Station
  Ph Station: 3244312 or 3244273 Family Violence
  Unit: 3260104 or 3244317 Sexual Offenses
  Squad: 324 4235 or 324 4257

• Gordons Police Station
  Ph: 325 1823

• Southern Command HQ
  Ph: 3212079

Counselling
• Stop AIDS
  Anglicare Stop AIDS PNG offers a range of HIV support services. They offer counselling services to victims of family violence and HIV/AIDS.
  Located behind the Mobil Service Station, North Waigani. Opening hours: 8am – 4pm.
  Ph: 325 1855

• Lifeline
  Lifeline provides religious counselling and have a counselling hotline. Lifeline Port Moresby is located at Section 50, Allotment 4 Mokoraha Rd, North Waigani opposite Bible Translation Association & Fire Station + Adjacent to Koyasi Printing.
  Ph: 3260011, 3261114 Wireless: 77519657 or 7751 9655. Email: lifelinepom@gmail.com
• Catholic Family Services
  CFS offers basic counselling services and family enrichment advice to families with marriage problems and youth with drug and alcohol problems. Also provides legal advice and support for parishioners of Catholic Diocese. No fees. Operating hours: Mon – Friday 9am - 3pm Located opposite Jack Pidik Park, next to Loretto hostel.
  Ph: 325 5250

• NCD Welfare Services
  Government agency specifically designed to deal with family and child matters (child custody, maintenance, divorce, adoption, child abuse). Services provided include: counselling, mediation, support and preparation of court documents. Opening hours: 08:30 – 11:30. After lunch appointments need to be made. No Fees. Located Ground Floor, Garden City, Boroko.
  Ph: previously 3112544 however landline is currently not working, services still provided.

• Port Moresby City Mission
  POM City Mission provides counselling services through phone and refuge centre to people who are referred to the Mission by probation officers or other state agencies. Also provides counselling, mediation, case management, court advocacy and paralegal support.
  Ph: 320 3375
Legal Advice

• Independent Office of the Public Solicitor
  Provides free legal assistance for those affected by family or sexual violence. Location: Garden City, Level 2, Boroko. Ph: 325 8866

• PNG Development Law Association
  Provides free legal advice relating to gender based violence. PNGDLA provide legal services as follows: General Advice & assistance, Representation in court, Drafting Court documents. Operating hours: Monday – Friday 8:30am – 4:30pm. Located level 1, suite 2, Monian Haus, Tabiri place, Boroko. Ph: 3234734 OR 323 6814 executivedirector@pngdla.org

• NCD Welfare Services
  Government agency specifically designed to deal with family and child matters (child custody, maintenance, divorce, adoption, child abuse). Services provided include: counselling, mediation, support and preparation of court documents. Opening hours: 08:30 – 11:30. After lunch appointments need to be made. No Fees. Located next to CHM in Gordons. Ph: previously 3112544 however landline is currently not working, welfare still provides services.
• Catholic Family Services
  CFS offers basic counselling services and family enrichment advice to families with marriage problems and youth with drug and alcohol problems. Also provides legal advice and support for parishioners of Catholic Diocese. No fees. Operating hours: Mon – Friday 9am - 3pm Located opposite Jack Pidik Park, next to Loretto hostel. Ph: 325 5250

• Legal Training Institute
  Provides legal aid for: general legal advice, court appearance at District Court, drafting and filing of legal documents at the National Court. LTI is located inside the Admin College, Waigani. Operating hours: Saturdays to the public 8am – 12noon. Ph: 3262244 or 3262140

• Port Moresby City Mission
  POM City Mission provides counselling services through phone, mediation, case management, court advocacy and paralegal support. Ph: 320 3375

Family Support Centres
• Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Located at Port Moresby General Hospital on Taurama Rd. Ph: 3248246 (8am/4pm) and 70945283 (after hours)

• Family Support Centre Outreach
  Ph: 71790393
Sexual Health

• Anglicare Stop AIDS
  Anglicare Stop AIDS PNG offers a range of HIV support services. They offer counselling services to victims of family violence and HIV/AIDS. Located behind the Mobil Service Station, North Waigani. Opening hours: 8am – 4pm. Ph: 325 1855

• Poro Sapot Projek
  Drop in support centre and STI clinic for female sex workers and men who have sex with men. Provides outreach, peer education and STI/HIV counselling. The Clinic operates Mon - Fri 8am - 4pm. Located Lahara Ave, near the Manu Auto port and off Hubert Murray Hwy near the Comfort Inn Boroko. Ph: 3112319 or 3250608

• Port Moresby General Hospital
  Provides antenatal, ART, VCT, Family Planning, Sexual health services. Located in 3 Mile on Taurama Road. Ph: General: 3248200 or Emergency: 3248239

• Marie Stopes
  Provides HIV testing, ultra sounds, Family planning, tubal ligation, STI treatment, scanning, Pap smear and other sexual and reproductive health services. Marie Stopes also offers family planning services every Wednesday at City Pharmacy Waigani Central Stop N Shop Mall for K10 from 12-8pm. Located at Reke St, Boroko. Opening hours: 8:30 – 4pm Ph: 325-5314 and Fax: 325-5315
• **Kaura Medical Centre**  
Pap smears K75. Located: Gordons industrial opposite Crosby Tyres. Opening hours: 8am - 8pm Monday - Friday. 9am -12noon Saturday and Sunday.  
Ph: 325 3846  
• **9 mile clinic**  
Provides: Family support, psychosocial care to survivors of rape, family violence and child abuse as well as referrals for counselling.  
Ph: 70333285  
• **Susu Mama**  
Susu Mama's provide free information on: Breast-feeding, Nutrition, Infant feed including HIV positive mothers, Hygiene, Antenatal and postnatal care, Immunisations, Family planning and Voluntary Counselling and testing. Located at Port Moresby Urban Clinic and Port Moresby General Hospital. Opening hours: 8am – 4:30pm  
Ph: 325 2528  
• **St Mary Medical Centre Ltd**  
Weekday: 8am-8pm Saturday: 8am-12noon  
Sunday: 10am-12noon. Provides Anti Retroviral Treatment, Family Planning. Estimated K40 for a new patient, and with blood tests and scans etc. estimated K200. Located near NASFUND over the bridge.  
Ph: 3232266  
• **Simon Cyrene Care Centre**  
Located in Hohola.  
Ph: 3251606
• 9 mile clinic
  Provides: Family support, psychosocial care to survivors of rape, family violence and child abuse as well as referrals for counselling.
  Ph: 70333285

Women’s health
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  Fees: Estimated K100 for consultation and after hours K120. Provides antenatal, sexual health education, advice and testing.
  Located opposite Port Moresby General Hospital on Taurama Rd. Ph: 3256022

• Well Women’s Clinic
  Clinic mainly offers Pap-smear test for women to detect cervical cancer. Other services include: blood pressure, breast checks, family planning, weight check, blood sugar and general counselling. Fees: Consultation K20.00. Pap-smear test K30.00. Blood Sugar Test K10.00. Depo-Provera injection K30.00. Pregnancy test K10.00. Family Planning pills K10.00 per strip. Ovulation method consultation K20.00. Doctor's consultation fee K70.00. Breast Check, blood pressure check and weight check are all FREE.
  The clinic is at section 453, Lot 29, Waigani heights, in the same building as M.S.Wagambie Lawyers.
  Opening hours: 8am – 4pm Monday - Friday
  Ph: 3406037
• Safe Motherhood Alliance PNG
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  Ph: Digicel 7200 MAMA (72006262)
• Meri Safe Line
  The main objective of this community service is to support police response and assist women and children who are victims of violence in their communities, by providing a rapid-reaction communications and transport service. Available in Port Moresby. Ph: 72221234

• St Johns Port Moresby, Emergency service
  This is a toll-free number for all Be-mobile-Vodafone subscribers. It operates 24 hours, seven days a week. Ph: 111

• 1-Tok Kaunselin Helpim Lain
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  Ph: 71508000
ORO PROVINCE

Hospitals
• Popondetta Hospital  
  Ph: 6297066

Police
• Popondetta Police Station  
  Ph: 629 7122 or 629 7333

Counselling
• Anglicare Centre  
  Anglicare StopAIDS PNG offers a range of HIV support services. They offer counselling services to victims of family violence and HIV/AIDS. Located at the Anglican Diocese Centre, Ururu, Popondetta.  
  Ph: 6297 945

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Hotlines

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  Ph: 7200 2242

- Marie Stopes Hotline
  The Hotline is a dedicated number for information about general sexual and reproductive health. 7am until 7pm Mon-Fri and on Saturday. Ph: 1200
• Susu Mama Hotline
  The Susu Mama Hotline provides information about infant health and feeding support for pregnant women and mothers.
  Ph: Digicel 7200 MAMA (72006262)

• 1-Tok Kaunselin Helpim Lain
  Free hotline provides counselling to those affected by gender violence and referral to other services.
  Ph: 71508000
WESTERN PROVINCE

Hospitals

• Kiunga Hospital
  Operating hours: 8am-4pm. Provides STI, antenatal and sexual health services.
  Located right in the town, past Kiunga town international school.
  Ph: 6491245

• Tabubil Hospital – OK Tedi Ltd
  Operating hours: 7am-5pm. Emergency: Anytime.
  Provides antenatal and STI clinics. Located in the northern part of Tabubil town, past police station.
  Ph: 6493275

• Rumginae Hospital
  Opening hours:
  Located 30kms outside of Kiunga.
  Ph: 6493 400

• Daru Hospital
  Ph: 6459 166

Police

• Daru Police Station
  Located opposite Daru General Hospital.
  Ph: 645 9022

• Tabubil Police Station
  Located opposite the hospital in town.
  Ph: 6499 203
• Kiunga Police Station
  Located in the central shopping area near administration office.
  Ph: 649 1022

**Sexual Health**

• Kiunga Hospital
  Operating hours: 8am-4pm. Provides STI, antenatal and sexual health services. Located right in the town, past Kiunga town international school.
  Ph: 6491245

• Tabubil Hospital – OK Tedi Ltd
  Operating hours: 7-5pm. Emergency: anytime. Provides antenatal and STI clinics. Located in the northern part of Tabubil town, past police station.
  Ph: 6493275

• Good Samaritan Care and Counselling Centre
  Provides VCT, ART, Antenatal. Located at catholic mission Kiunga at the third junction.
  Ph: 649 1235

**Women’s Health**

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  Ph: 6491245

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  Ph: 7051 4499 or
  Email: admin@safemotherhood.org.pg
**Sorcery Related Violence**

- Seeds Theatre Group Inc. - Sorcery Violence Referral Team.

  Provides referrals country wide and conducts GBV and VAW awareness activities. Email: group.seeds83@gmail.com
  Website: [http://seedstheatre.org](http://seedstheatre.org) Ph: 79910149 or Coordinator of the Mt Hagen Response Team on 7018413. Alternatively contact Willie Doaemo on 473 4620.

**Online services and Social Media**

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THEY SAY:  
"VIOLENCE IS ONLY PHYSICAL."

WE SAY:  
"THERE ARE MANY FORMS OF VIOLENCE INCLUDING EMOTIONAL AND FINANCIAL."

SAY IT WITH US.  
MERITOKSAVE.ORG
MOMASE REGION

- East Sepik Province
- Madang Province
- Morobe Province
- Sandaun Province (West Sepik)
EAST SEPIK PROVINCE

Hospitals

• Boram Wewak General Hospital
  Located at Boram site Rd.
  Operating hours: 8am-6pm.
  Ph: 456 2166

• Maprik District Hospital
  Ph: 71487280 or the Family Support Centre:
  70859361 or 71395068

Police

• Wewak Police Station
  Located in the heart of Wewak town.
  Ph: 456 2633

Counselling

• Nana Kundi Crisis Centre
  Based in Maprik district.
  Nana Kundi Crisis Centre provides: Counselling,
  mediations (conflict resolutions), men and boys
  outreach awareness, Paralegal support, welfare
  services (as part of counselling) referrals and
  repatriation. Opening hours: 8am - 4pm
  Ph: landline is not working but the centre still
  operates.

• St Anna’s Crisis Centre
  Based in Wasara. Provides the following
  services: counselling, crisis service support,
  mediation, men and boys outreach and referrals.
  Ph: 71325060
• Mama Emma  
  Based in Gawi. Provides the following services: 
  Crisis service support, men and boys outreach, 
  counselling, mediation and referrals, legal advice.  
  Ph: 70236018  
• Family for Change  
  Based in Wewak town.  
  Provides the following services: crisis service 
  support, mediation, counselling, paralegal 
  support, family support, men and boys outreach 
  awareness and referrals. Opening hours: Not 
  operating on Saturdays. Ph: 73778013  
• Youth Friendly Centre  
  Location: In Maprik just on the main highway 
  leading to west Sepik, adjacent to local level 
  government officer. Right in town.  
  Services: counseling for issues affecting young 
  people (trauma, violence, abuse, family issues).  
  Ph: 73976140  

Legal Advice  
• Nana Kundi Crisis Centre  
  Based in Maprik district.  
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Family Support Centre
• Family Support Centre
   Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Located at Maprik General Hospital. Opening hours: 8am – 5pm. Ph: 70859361 or 71395068

Sexual Health
• Boram Wewak General Hospital
   Provides an STI clinic.
   Located at Boram site Rd.
   Operating hours: 8am-6pm. Ph: 456 2166
Women’s Health

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MADANG PROVINCE

Hospitals
• Modilon Hospital
  Provides Family planning. Located along Modilon Rd in Madang town.
  Ph: 422 2022

Police
• Madang Police Station
  Ph: 422 3233 or 422 3243
• Jomba Police Station and Family Sexual Violence Unit
  Located near the district Head Quarters.
  Ph: 422 2222

Counselling and Legal Advice
• Madang Country Women’s Association
  MCWA provides legal advice, counselling and financial assistance on genuine cases.
  Located on Coastwatchers Avenue.
  Landline: +675 422 2216 Mobile: +675 70211284
  Email: madang.cwa@global.net.pg
  Website: www.madangwomensassociation.wible.com

Sexual Health
• Modilon Hospital
  Provides Family planning. Located along Modilon Rd in Madang town. Ph: 422 2022
• Marie Stopes
  Provides HIV testing, ultra sounds, Family planning, tubal ligation, STI treatment, scanning, Pap smear and other sexual and reproductive health services. Ph: 70904716

Women’s Health
• Modilon Hospital
  Provides Family planning. Located along Modilon Rd in Madang town.
  Ph: 422 2022
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  Centre phone: 70904716
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MOROBE PROVINCE

Hospitals

• Angau Memorial Hospital
  Operating hours 8am - 4pm. Emergency is always open. Located beside botanical gardens, opposite old airport and near Lae cemetery.
  Ph: 472 1211 or 473 2191 (hospital switchboard)

• Lutheran Health Services - Braun Memorial Hospital
  Opening hours: 8am – 4pm.
  Ph: 431 1223

Police

• Lae Police Station
  Located in top town. The Lae Police Station has Family Violence Unit, which is located at the rear of the Police station and there is also a Sexual Offences Squad. Ph: 4721833 or FVU: 473 5423 or SOS: 473 5432

• Tent Siti Police
  Past University of Technology opposite Taraka primary school.
  Ph: 4757488
**Case Management Centre**

- **Femili PNG**

  Is a local NGO based in Lae that runs a Case Management Centre to assist survivors of family and sexual violence to access the services they need. Target population is women, men or children who are survivors of intimate partner violence, sexual violence and/or child abuse. The CMC works with existing service providers in Lae – the Family Support Centre, safe houses, the police, the prosecutors’ office, the orphanage, government social workers, and other NGOs. By acting together, better outcomes for the protection and support of survivors can be achieved. Email: info@femilipng.org

**Counselling**

- **Anglicare Centre**

  Anglicare StopAIDS PNG offers a range of HVI support services. They offer counselling services to victims of family violence and HIV/AIDS. Located on Cassowary Rd. Ph: 4727893

**Family Support Centre’s**

- **Family Support Centre**

  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Located at Angau Memorial hospital. Ph: 473 2191
Sexual Health

- Marie Stopes PNG
  Provides HIV testing, ultra sounds, Family planning, tubal ligation, STI treatment, scanning, Pap smear and other sexual and reproductive health services. Located in YWCA Compound. Huon rd.
  Ph: 4725397

- Save the Children
  Provide referrals for STI, VCT, and Gender Violence to the health service providers. Conducts outreach work regarding sexual health reproductive rights and has projects that work with female sex workers (FSW) and men who have sex with men (MSM) and their partners.
  Ph: 472 0881. Located Top Town, Lae

- Anglicare Centre
  Anglicare StopAIDS PNG offers a range of HIV support services. They offer counselling services to victims of family violence and HIV/AIDS.
  Ph: 4727893

- Adventist Development & Relief Agency (ADRA) PNG
  Provides VCT services. Located: Town St, Eriku.
  Ph: 472 7088 or 472 074

- Angau Memorial Hospital
  Operating hours 8am - 4pm. Emergency is always open. Located beside botanical gardens, opposite old airport and near Lae cemetery.
  Ph: 472 1211

- West Taraka Clinic
  Buin district. Mobile: 7711 2920
• Susu Mama
  Susu Mama's provide free information on:
  Breast-feeding, Nutrition, Infant feed including
  HIV positive mothers, Hygiene, Antenatal and
  postnatal care, Immunisations, Family planning
  and Voluntary Counselling and testing. Located
  inside the Lae show ground on Montoro St.
  Ph: 4723672 or 77110204

• Marie Stopes PNG
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  planning, tubal ligation, STI treatment, scanning,
  Pap smear and other sexual and reproductive
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Women’s Health
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  Ph: 7051 4499 or
  Email: admin@safemotherhood.org.pg

- **Roar 4 PNG – Connections in crisis.**
  Providing referrals, support and information related to women’s health in particular family and sexual violence. Ph: Billie 7388 0638 or Eli 7241 6530. Email: billieroberts@roar4png.org or eliwebb@roar4png.org
Sorcery Related Violence

- Seeds Theatre Group Inc. - Sorcery Violence Referral Team.

  Individuals residing in Lae are encouraged to contact Seeds Theatre Group Inc. if they are in extreme danger of being killed, or are in need of repatriation if their family members have been killed and/or they don’t feel secure in the community. Also Provides countrywide referrals. Email: group.seeds83@gmail.com
  Website: http://seedstheatre.org Ph: 79910149 or contact Willie Doaemo on 473 4620.

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Further Information in Lae
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SANDAUN PROVINCE (WEST SEPIK)

**Hospitals**
- Vanimo Hospital
  Provides: Antenatal, STI Clinics, VCT and has a family support centre. Open from 8am-4pm. Located in town near Vanimo primary school.
  Ph: 457 1093

**Police**
- Vanimo Police Station
  Ph: 457 1146 or 457 1096 both ring or 457 1022

**Family Support Centres**
- Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Vanimo Hospital located in town near Vanimo primary school.
  Ph: 457 1093

**Sexual Health**
- Vanimo Hospital
  Provides: Antenatal, STI Clinics, VCT and has a family support centre. Open from 8am-4pm. Located in town near Vanimo primary school.
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Women’s Health

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SAY IT WITH US.
MERITOKSAVE.ORG
HIGHLANDS REGION

- Eastern Highlands Province
- Enga Province
- Simbu Province
- Southern Highlands Province
- Western Highlands Province
- Hela Province
- Jiwaka Province
EASTERN HIGHLANDS PROVINCE

Hospitals

- Goroka Base Hospital and Family support centre  
  (located on hospital grounds)  
  Ph: 531 2100

Police

- Goroka Police Station  
  Ph: 5321443
- Kainantu Police Station  
  Ph: 5371107 or 5371022

Counselling

- Kafe Women’s Association  
  Provides the following services: counselling,  
  repatriation, men and boys outreach, mediations,  
  referrals and human rights awareness.  
  Ph: 72898310
- Family Voice  
  Provides paralegal advice and training,  
  community mediation and conflict resolution  
  support, and counselling services to women,  
  men, children and communities in Eastern  
  Highlands.  
  Ph: 532 3084
Legal Advice

- Family Voice
  Provides paralegal advice and training, community mediation and conflict resolution support, and counselling services to women, men, children and communities in Eastern Highlands.
  Ph: 532 3084

- Independent Office of the Public Solicitor – Goroka
  Provides free legal assistance for those affected by family or sexual violence. Location: Courts building.
  Ph: 5321 697

Sexual Health

- Marie Stopes
  Provides HIV testing, ultra sounds, Family planning, tubal ligation, STI treatment, scanning, Pap smear and other sexual and reproductive health services.
  Located: Near hospital in Goroka
  Ph: 73734211 or 5322816

Women’s Health

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ENGGA PROVINCE

Hospitals
- Wabag Hospital
  Ph: 547 1233
- Kompiam Rural Hospital
  Ph: 542 2695

Police
- Pogera Police Station
  Ph: 547 8862
- Wabag Police Station
  Ph: 547 1063
- Wapenamanda Police Station
  Ph: 547 4022

Counselling
- Anglicare Centre
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  The BAHA toll-free HIV info line provides information and help with HIV and STI's. Ph: 7200 2242

• Marie Stopes Hotline
  The Hotline is a dedicated number for information about general sexual and reproductive health. 7am until 7pm Mon-Fri and on Saturday. Ph: 1200
• Susu Mama Hotline
  The Susu Mama Hotline provides information about infant health and feeding support for pregnant women and mothers.
  Ph: Digicel: 7200 MAMA (72006262)
• 1-Tok Kaunselin Helpim Lain
  Free hotline provides counselling to those affected by gender violence and referral to other services.
  Ph: 71508000
SIMBU PROVINCE

Hospitals
• Migende St Joseph Rural Hospital
  Migende provides services for women including: prevention of parents to child transmission of HIV, Pap smears and Antenatal services.
  Ph: 5351047

Police
• Kundiawa Police
  Ph: 5351243

Counselling
• Kup Women for Peace
  Provides the following services: counselling, reparation, mediation, men and boys outreach awareness, human rights awareness, and referrals.
  Ph: 72597883 or 72330479

Family Support Centres
• Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Kundiawa General Hospital. Hospital does not have a phone number, however third parties have verified these services.
Sexual Health

- Migende St Joseph Rural Hospital
  Migende providing services for women including: prevention of parents to child transmission of HIV, Pap smears and Antenatal services.
  Ph: 5351047

- Safe Motherhood Alliance PNG
  SMALL PNG provides coordination and network linkages to national and provincial government and non-government organisations to support and grow the implementation and expansion of quality maternal health services to be accessible to women and girls nation-wide. SMALL PNG is based in Port Moresby with provincial networks. Members of the public seeking assistance regarding maternal health needs can contact SMALL PNG who will then connect them with service providers.
  Ph: 7051 4499 or
  Email: admin@safemotherhood.org.pg

Sorcery Related Violence

- Seeds Theatre Group Inc. - Sorcery Violence Referral Team.
  Provides referrals country wide and conducts GBV and VAW awareness activities. Email: group.seeds83@gmail.com
  Website: http://seedstheatre.org Ph: 79910149 or Coordinator of the Mt Hagen Response Team on 7018413. Alternatively contact Willie Doaemo on 473 4620.
Online services and Social Media

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SOUTHERN HIGHLANDS PROVINCE

Hospitals

- Mendi General Hospital
  Ph: 549 1166, 5491106 or 5491167

Police

- Ialibu Police Station
  Ph: 540 1622
- Mendi Police Station
  Ph: 549 1122 or 5491353

Family Support Centre:

- FSC Mendi
  FSC Mendi provides medical and psychosocial interventions for cases of rape/sexual assault, child abuse, family sexual violence and other incidents of Gender Based Violence. The centre operates from Mendi General Hospital. It has a walk-in service between 7 am to 6 pm 7 days a week and an on-call service outside these hours.
  Ph: 70285933 Email: fscmendi@gmail.com
  Mendi General Hospital Ph: 5491166 and 5491167
Women’s Health

- Safe Motherhood Alliance PNG

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WESTERN HIGHLANDS PROVINCE

Hospitals
- General Hospital
  Ph: 542 2127

Police
- Mt Hagen Police and Family Violence Unit
  Ph: 5421343 or 5422291

Counselling
- Anglicare Stop AIDS PNG
  Anglicare StopAIDS PNG offers a range of HVI support services. They offer counselling services to victims of family violence and HIV/AIDS. Located at Newtown. Ph: 542 2246

Legal Advice
- Independent Office of the Public Solicitor – Mt Hagen
  Provides free legal assistance for those affected by family or sexual violence. Ph: 5421055

Family Support Centres
- Mt Hagen Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Mt Hagen General Hospital.
  Ph: 542 2127
**Sexual Health**

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- Marie Stopes
  Provides HIV testing, ultra sounds, Family planning, tubal ligation, STI treatment, scanning, Pap smear and other sexual and reproductive health services. Section 18, Lot 23, Kumba Road. Located opposite the hospital. Ph: 73734209

- Susu Mama - Mt Hagen
  Susu Mama's provide free information on: Breast-feeding, Nutrition, Infant feed including HIV positive mothers, Hygiene, Antenatal and postnatal care, Immunisations, Family planning and Voluntary Counselling and testing. Ph: 542 0948

- Anglicare Stop AIDS PNG
  Anglicare StopAIDS PNG offers a range of HVI support services. They offer counselling services to victims of family violence and HIV/AIDS. Located at Newtown. Ph: 542 2246
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  Ph: 542 0948

• Well Women Clinic
  Ph: 5421166/5422496 Ext: 319

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  Ph: 71508000
HELA PROVINCE

Police
• Tari Police Station
  Ph: 540 8022

Family Support Centre
• Tari Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Tari District Hospital. No phone number, however third parties have verified these services.

Women’s Health
• Safe Motherhood Alliance PNG
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- **1-Tok Kaunselin Helpim Lain**
  Free hotline provides counselling to those affected by gender violence and referral to other services. Ph: 71508000
JIWAKA PROVINCE

Police
• Minj Police
  Ph: 546 5565

Counselling
• Voice for Change
  Provides the following services: counselling, repatriation, men and boys outreach awareness, referrals and mediation and a Rapid Response Team.
  Ph: 7021 5419 or 7229 9222

Family Support Centres
• Minj Family Support Centre
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Minj Hospital. Family support Centre and Hospital are operational but do not have a phone number verified by third party.
**Women’s Health**

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  Ph: 7051 4499 or
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  Ph: 71508000
"IT WAS THEIR FAULT."

WE SAY:

"BLAMING THE VICTIM DOES NOT EXCUSE VIOLENCE. VIOLENCE IN ALL ITS FORMS IS THE FAULT OF THE PERPETRATOR."

STOP VICTIM BLAMING.
SAY IT WITH US. | MERITOKSAVE.ORG
NEW GUINEA ISLANDS REGION

- Autonomous Region of Bougainville
- East New Britain Province
- Manus Province
- New Ireland Province
- West New Britain Province
AUTONOMOUS REGION OF BOUGAINVILLE

Hospitals
- Buka General Hospital
  Offers antenatal, HIV & STI testing. Located on the same street as the Administration building for Bougainville and Post PNG and just down from the Buka courthouse.
  Ph: 9739709

Police
- Arawa Police Station
  Ph: 986 8017
- Buka Police Station
  Located in Buka Town, next to the ocean and Bank South Pacific, also close to the Administration building for Bougainville and PNG Post.
  Ph: 973 9755

Counselling
- Leitana Nehan Women’s Development Agency
  LNDA provides a provision of crisis counselling services for families and women who are victims and survivors of different forms of violence.
  Located past the City Pharmacy in town.
  Ph: 973 9062
  Email: leitananehan@daltron.com.pg
**Family Support Centres**

- **Arawa Family Support Centre**
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operated from Arawa health centre, which is operational but does not have contact information.

- **Buka Family Support Centre**
  Family Support Centres provide emergency medical and psychosocial care and support to women and children experiencing sexual abuse and family violence. Operates from Buka / Sohano General Hospital
  Ph: 9739709.

**Sexual Health**

- **Buka General Hospital**
  Offers antenatal, HIV & STI testing. Located on the same street as the Administration building for Bougainville and Post PNG and just down from the Buka courthouse.
  Ph: 9739709

**Women’s Health**

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Ph: 70514499 or
Email: admin@safemotherhood.org.pg

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EAST NEW BRITAIN PROVINCE

Hospitals

• Nonga Base Hospital
  Provides antenatal and STI clinics and Family Planning. Located on Nonga Road - outpatient is near the road and medical/specialist wards are towards the ocean.
  Ph: 9827 333 or 9827 167 or 9827243

• St Mary’s Rural Hospital
  Provides antenatal and HIV clinics on Mondays, Tuesday and Friday. Located on Williams Rd Kokopo.
  Ph: 9828355 or 9828301

Police

• Rabaul Police
  Station hours 8am - 4pm.
  Ph: 9821022.

• Kokopo Police Station
  Located near the Kokopo Market area on Kokopo-Rabaul Rd. Ph: 9829022 or communications centre: 9828921.

• Kokopo Sexual Offenses Squad
  Ph: 9829402/9829022

• Kokopo Family Violence Unit
  Provides: Legal support survivors of violence, collection of evidence for court cases, Interim Protection Orders (IPO), arresting perpetrators, mediation and police reporting. Locates on Ellwell St. Ph: 982 9998
Counselling

- Toma/Vunadidir Child Abuse Preventive Committee
  Is a community-based organisation advocating the prevention of child abuse. Services include: counselling services, legal /medical referral services, parental educational awareness.
  Opening hour’s 7:45am – 4pm. Ph: 9837130

Legal Advice

- Independent Office of the Public Solicitor - Rabaul
  Provides free legal assistance for those affected by family or sexual violence. Located: Next golf course, second building on the left.
  Ph: 982 9629

- Kokopo District Court
  Assist with IPO’s and provides counselling to survivors. Located Ellwell Street in Kokopo Town.
  Opening hours: 7:45am – 4pm. Ph: 9829497, 9829135

Sexual Health

- Nonga Base Hospital
  Provides antenatal and STI clinics and Family Planning. Located on Nonga Road - outpatient is near the road and medical/specialist wards are towards the ocean.
  Ph: 9827 333 or 9827 167 or 9827243

- Rabaul Town Clinic
  Provides HIV testing and an antenatal clinic on Wednesdays. Operating hours 8am - 4pm.
  Catch Bus 8 from town or market 12 km out.
  Ph: 982 2033
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  Kokopo.
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Women’s Health
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MANUS PROVINCE

Hospitals
- Lorengau Hospital
  Located in the centre of Lorengau Township. Ph: 9709426

Police
- Lorengau Police
  Ph: 970 9122

Sexual Health:
- Lorengau Hospital
  Located in the centre of Lorengau Township. Ph: 9709426

Women’s Health
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NEW IRELAND PROVINCE

Hospitals

• Kavieng General Hospital
  Located: along the beach near the National Fisheries College.
  Ph: 9842040

• Lihir Medical Centre
  Located in Londolovit town next to police station.
  Ph no: 9867 180

Police

• Kavieng Police Station
  Ph: 9842222

• Londolovit Police Station
  Located on the main Rd through Londolovit, between the Junction and Market - just down from the supermarket.
  Ph: 9867155

• Lihir Police Station
  Located opposite market place and elementary school.
  Ph: 9867 155

Counselling

• New Ireland Provincial Administration
  Offers support and counselling for women and children on welfare and other issues.
  Located at the Provincial Headquarters/Administration and Kavieng District Office is past Kavieng Markets and towards the hospital from the centre of town. Ph: 984 2130
Sexual Health

- Kavieng General Hospital
  Located: along the beach near the National Fisheries College.
  Ph: 9842040

Women’s Health

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WEST NEW BRITAIN PROVINCE

Hospitals

• Kimbe General Hospital
  Provides HIV testing, family planning, antenatal clinics, counselling. Operating hours: 8am – 4pm administration, 24/7 for the medical team. Located on the highway heading towards Hoskins Airport, about 10 minutes walk from Kimbe town. Ph: 983 5129 or 983 5142

Police

• Kimbe Police Station
  Ph: 983 5422 or 983 5222

• Kapore Police Station
  Ph: 985 2058

• Hoskins Police Station
  Ph: 985 0073

• Bialla Police Station
  Ph: 983 1055

Counselling

• Kimbe General Hospital
  Provides HIV testing, family planning, antenatal clinics, counselling. Operating hours: 8am – 4pm administration, 24/7 for the medical team. Located on the highway heading towards Hoskins Airport, about 10 minutes walk from Kimbe town. Ph: 983 5129 or 983 5142
**Sexual Health**
- Kimbe General Hospital
  Provides HIV testing, family planning, antenatal clinics, counselling. Operating hours: 8am – 4pm administration, 24/7 for the medical team. Located on the highway heading towards Hoskins Airport, about 10 minutes walk from Kimbe town. Ph: 983 5129 or 983 5142

**Women’s Health**
- Kimbe General Hospital
  Provides HIV testing, family planning, antenatal clinics, counselling. Operating hours: 8am – 4pm administration, 24/7 for the medical team. Located on the highway heading towards Hoskins Airport, about 10 minutes walk from Kimbe town. Ph: 983 5129 or 983 5142
- Safe Motherhood Alliance PNG
  SMALL PNG provides coordination and network linkages to national and provincial government and non-government organisations to support and grow the implementation and expansion of quality maternal health services to be accessible to women and girls nation-wide. SMALL PNG is based in Port Moresby with provincial networks. Members of the public seeking assistance regarding maternal health needs can contact SMALL PNG who will then connect them with service providers. Ph: 7051 4499 or Email: admin@safemotherhood.org.pg
Sorcery Related Violence

- Seeds Theatre Group Inc. - Sorcery Violence Referral Team.
  Provides referrals countrywide and conducts GBV and VAW awareness activities. Email: group.seeds83@gmail.com
  Website: http://seedstheatre.org Ph: 79910149 or Coordinator of the Mt Hagen Response Team on 7018413. Alternatively contact Willie Doaemo on 473 4620.

Online services and Social Media

- ‘Papua New Guineans Against Domestic Violence’
  Provides a forum for discussion for men and women in PNG about the issue of domestic and sexual violence. It also provides emergency contact information.
  http://www.facebook.com/groups/nodomesticviolencepng/

- Meri Toksave
  Please find the most UP TO DATE version of the Meri Toksave directory online at:
  http://meritoksave.org/online-directory/
Hotlines

- BAHA Free HIV Info Line
  The BAHA toll-free HIV info line provides information and help with HIV and STI's. Ph: 7200 2242

- Marie Stopes Hotline
  The Hotline is a dedicated number for information about general sexual and reproductive health. 7am until 7pm Mon-Fri and on Saturday. Ph: 1200

- Susu Mama Hotline
  The Susu Mama Hotline provides information about infant health and feeding support for pregnant women and mothers. Ph: Digicel 7200 MAMA (72006262)

- 1-Tok Kaunselin Helpim Lain
  Free hotline provides counselling to those affected by gender violence and referral to other services. Ph: 71508000
THEY SAY: "IT’S NEVER GOING TO CHANGE."
WE SAY: "WE WON’T STOP UNTIL THERE’S CHANGE."

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